

**McAfee Risk Advisor (“ERA”)****ERA-2.6..x****Quickstart Scope Definition Guidelines**

When enterprises deploy security products, they're often flying blind, unsure if they're under protected or over protected, and struggling to balance business objectives and productivity with the right amount of security. McAfee Risk Advisor (“ERA”) takes the guesswork out of protecting critical assets by proactively correlating a threat feed with vulnerability and countermeasure information to pinpoint at-risk critical assets that require immediate attention. Risk Advisor helps determine the countermeasures you need, when you need them. It enables businesses to defend against the very real threats faced daily, including malicious hackers, viral malware, and other emerging dangers. Get the appropriate service type below to ensure it is implemented and configured fast, cost-effectively and securely.

New Installation: 2 X MD-QS-SMB-4HR*

A McAfee Subject Matter Expert (“SME”) will remotely configure and deploy ERA based on McAfee’s Best Practices.

- Review server and software requirements
- Install and Configure ERA from the ePO Server:
 - Install the ERA Extension
 - Install License
 - Add the ERA deployment package to the ePO Repository
 - Deploy and enable the ERA Agent to endpoints (up to 5)*
 - Create ERA policies based on your environment (up to 5)*
- Test the ERA policies to verify they are working properly.

Upgrading: 1 X MD-QS-SMB-4HR*

McAfee’s SME will perform the following tasks:

- Review server and software requirements
- Upgrade and Configure ERA from the ePO Server:
 - Export current ERA policies
 - Install the latest ERA extension
 - Update the ERA license
 - Add the latest ERA deployment package to the ePO Repository
 - Install and enable the new ERA Agent on endpoints (up to 5)*
 - Import and Modify ERA policies (up to 5)*
- Test the ERA policies to verify proper operation.

Optimization: 1 X MD-QS-SMB-4HR*

McAfee’s SME will perform the following tasks:

- Verify the ERA software functions as expected.

- ERA Features:
 - Identifies “At Risk” and “Not at Risk” areas of the network
 - Intricate real-time threat analysis
- ERA Framework:
 - Establish current business cyber risk level
 - Determine custom patch priorities
- ERA Categories:
 - At Risk
 - Not at Risk
- Review current ERA policies for compliance with McAfee Best Practices (up to 5)*
- Validate ERA Policy Assignment functionality.
- Confirm availability of ERA queries and dashboards.

Knowledge Transfer: 1 X MD-QS-SMB-4HR*

McAfee’s SME will perform the following tasks:

- Explain the ERA features:
 - Identifies “At Risk” and “Not at Risk” areas of the network
 - Intricate real-time threat analysis
- Explain the two principal mechanisms that enable ERA:
 - Establish current business cyber risk level
 - Determine custom patch priorities
- Explain ERA Categories:
 - At Risk
 - Not at Risk
- Explain policy creation and assignment based on the previous uses mentioned (up to 5)*.
- Review the available ERA queries and dashboards (up to 5)*.

Session Requirements - before getting started: Client’s responsibility...

- Functional ePO environment based on McAfee’s recommended requirements
- McAfee Agent installed on the servers to be managed by ACD
- Validate that all endpoints, databases and servers meet McAfee’s hardware and software requirements (See Product Guide)
- Validate that all applicable McAfee software licenses have been installed via Client’s valid grant number
- Perform necessary backups
- Indicate if there are any outstanding Service Requests/Trouble Tickets opened with McAfee Technical Support

*** Configurations and deployments exceeding these numbers will require additional sessions. Each remote session lasts up to 4.0 hours**