

**McAfee Enterprise Mobility Management (“EMM”)****EMM-2.1.x****Quickstart Scope Definition Guidelines**

Maximize the effectiveness of your McAfee solution with McAfee Enterprise Mobility Management (“EMM”). Our experts will assist with the deployment of the McAfee EMM solution with its centralized management console, so that it is optimized to address the specific requirements of your infrastructure. With a high number of IT projects failing to meet the objectives of their initial scope, McAfee Jumpstart reduces the risks associated with a new deployment and helps you get the most out of your investment in your McAfee solutions. Get the appropriate service type below to ensure it is implemented and configured fast, cost-effectively and securely.

New Installation: # of MD-QS-SMB-4HR*sessions needed – see below

A McAfee Subject Matter Expert (“SME”) will remotely configure and deploy EMM based on McAfee’s Best Practices, and the environmental package listed below.

- ❖ #1: Exchange Single Server Pair (101 – 2000 nodes): **5 Sessions**
- ❖ #2: Exchange High Availability (up to 2000 nodes): **10 Sessions**
- ❖ #3: Lotus Notes Single Server Pair (101 – 2000 nodes): **7 Sessions**
- ❖ #4: Lotus Notes High Availability (up to 2000 nodes): **15 Sessions**

The following will be conducted as needed over the span of package specific sessions:

- Infrastructure Preparation, Install EMM on the ePO Server:
 - Review Server and SQL configuration
 - Obtain public certificate and Apple MDM certificate
 - Review Firewall rules
 - Identify device application and resource restrictions
 - Install the EMM Extension and License
- Configuration, Policy Tuning & Device Deployment
 - Add the EMM deployment package to the ePO Repository
 - Deploy and enable the EMM Agent to mobile devices (up to 2000)*
 - Create EMM policies based on the environment (up to 2000)*
- Test the EMM policies to verify they are working properly.

Upgrading: 1 X MD-QS-SMB-4HR*

McAfee’s SME will perform the following based on the packages listed above:

- Review server and software requirements
- Upgrade and Configure EMM from the ePO Server:
 - Export current EMM policies
 - Install the latest EMM extension
 - Update the EMM license
 - Install and enable the new Agent on mobile devices (up to 2000)*
 - Import and Modify EMM policies (up to 2000)*
- Test the EMM policies to verify proper operation.

Optimization: 1 X MD-QS-SMB-4HR*

McAfee’s SME will perform the following tasks:

- Verify the EMM software functions as expected.
- EMM Features:
 - Block unauthorized, unsecure and modified devices
 - Data Collection and logging
 - Supports connections to Wi-Fi, VPN, email, calendars and contacts
 - Device security utilizing remote lock and wipe
- EMM Framework:
 - Over-the-Air (OTA) software and policy distribution
 - Remote device management
- EMM Categories:
 - Apple iOS
 - Microsoft Windows Mobile
 - Windows Phone 7
 - Android
 - Blackberry
- Review current EMM policies for compliance with McAfee Best Practices
- Validate EMM Policy Assignment functionality.
- Confirm availability of EMM queries and dashboards.

Knowledge Transfer: 1 X MD-QS-SMB-4HR*

McAfee’s SME will perform the following tasks:

- Explain the EMM features:
 - Block unauthorized, unsecure and modified devices
 - Data Collection and logging
 - Supports connections to Wi-Fi, VPN, email, calendars and contacts
- Explain EMM Framework:
 - Over-the-Air (OTA) software and policy distribution
 - Remote device management
- Explain EMM Categories:
 - Apple iOS
 - Microsoft Windows Mobile
 - Windows Phone 7
 - Android
 - Blackberry
- Explain policy creation and assignment based on the previous uses mentioned.
- Review the available EMM queries and dashboards (up to 5)*.

Session Requirements - before getting started: Client’s responsibility...

- Functional ePO environment based on McAfee’s recommended requirements
- Validate that all mobile devices meet McAfee’s hardware and software requirements (See Product Guide)
- Validate that all applicable McAfee software licenses have been installed via Client’s valid grant number
- Perform necessary backups
- Indicate if there are any outstanding Service Requests/Trouble Tickets opened with McAfee Technical Support

*** Configurations and deployments exceeding these numbers will require additional sessions. Each remote session lasts up to 4.0 hours**