McAfee Security Quickstart Services

Managing the security paradox in midsize organizations

McAfee Security Quickstart Services: Managing the security paradox in midsize organzations

There's nothing more frustrating than buying products and having them sit on the shelf because your IT team doesn't have enough time or resources to get them up and running. Or how about spending IT budget to buy the best-in-class solution, only to realize you have no time to discover and learn how to leverage all the technology you bought.

Time, budget and expertise—you can always use more of those three—especially in a growing midsize organization. What if you could get the expertise you need quickly for very little cost?

McAfee Security Quickstart services deliver:

- Immediate access to the McAfee video training library
- Automated McAfee health checks with detailed remediation steps
- On-demand remote consulting services
- Specific tools created and priced for the midsize organization

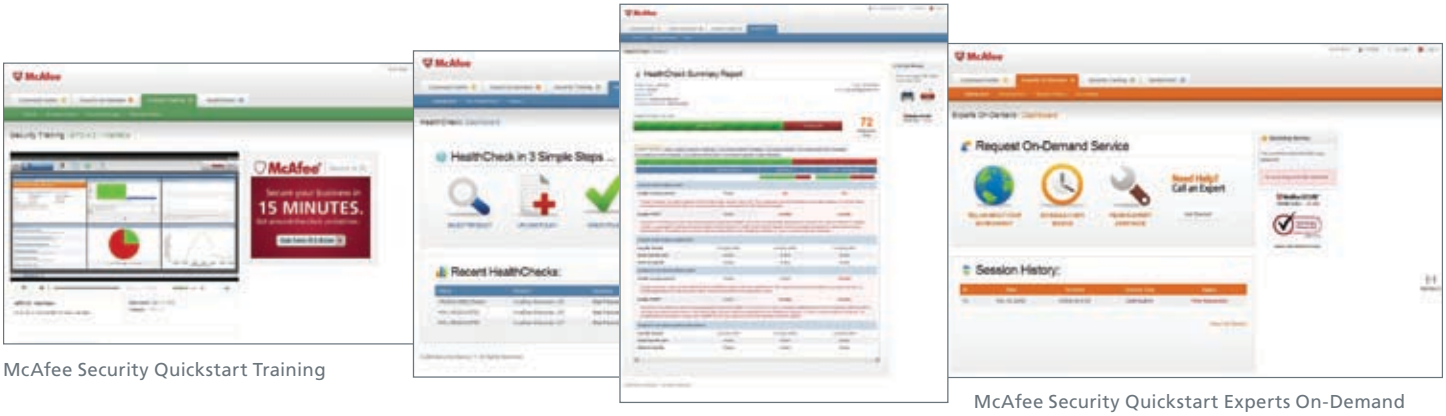
Enterprise-Level Expertise at a Fraction of the Cost

McAfee Security Quickstart™ services—designed for small and medium-size businesses—deliver security support, from implementation assistance, user training, and ongoing maintenance to optimization of security management practices. Whether it's the virtual team of remote security experts, the automated policy health check, security training, or a combination of all three, get what you need, when you need it.

A Virtual Security Team for the Midsize Organization

If you manage IT in a midsize organization, security can't be a full-time job—nor should it. Rely on McAfee Security Quickstart services to get continuous training, automated security checks, and all the expert consulting you need without leaving your desk, losing time, or wasting budget.

Services at a Glance



McAfee Security Quickstart Training

McAfee Security Quickstart HealthCheck

McAfee Security Quickstart Experts On-Demand

McAfee Security Quickstart Training

A searchable library of micro-training videos gives you security knowledge at your fingertips—less than threes minutes. Get one-year, unlimited access to the largest library of video training modules for McAfee Total Protection for Secure Business service, which includes: McAfee ePolicy Orchestrator® (McAfee ePO™) software, McAfee VirusScan® Enterprise, McAfee AntiSpyware software, McAfee Web Security Appliance, McAfee Endpoint Encryption software, McAfee Host Intrusion Prevention software, and McAfee Device Control software. Wherever you are, watch 3-5 minute training videos of McAfee experts doing the very things you need to do.

McAfee Security Quickstart HealthCheck

With a McAfee Security Quickstart HealthCheck, you can automatically assess the security readiness of your McAfee anti-virus policies—all with the click of a button. Run this always-on/always-available service as often as you want, and, in less than five minutes, it will check your policy files, score your risks, and provide recommended remediation steps.

McAfee Security Quickstart Experts On-Demand

Need installation, deployment, configuration, or fine-tuning assistance but don't have consulting or travel budget? Our remote expert consultants take the effort out of implementing, optimizing, and configuring your McAfee security solutions. With the click of a button, schedule a dedicated remote consultant who gets direct access to your environment to avoid the back-and-forth telephone game. Consultants can advise your security teams on any identified technical recommendations or implement them for you. With remote consulting you are in complete control—sit back and watch us do the work.

McAfee Security Quickstart Training

- Unlimited access to an existing content library and access to new content daily
- McAfee training immediately without having to wait for a class to be scheduled or sitting through multiple hours of classes for one nugget of knowledge
- A cost-effective way for one IT person, or a whole team, to learn what they need on the spot

McAfee Security Quickstart HealthCheck

- Interprets your security policy settings, compares them to a selected baseline, and scores your risk based on each non-compliant setting
- Takes the guesswork away: you'll know that you have the right settings selected for your McAfee anti-virus policies and exclusions
- Available for McAfee VirusScan Enterprise software 8.5 and 8.7

McAfee Security Quickstart Experts On-Demand

- On-demand services from certified, proven resources with enterprise-level expertise
- Recorded Expert On-Demand sessions for future playback use
- Fixed-price service in four-hour blocks of consulting time with defined results

Bundled for Convenience

Additionally, McAfee delivers these standalone services in convenient service packs, which offer an additional cost savings.

McAfee Security Quickstart Combo Pack

Whether you are a new or existing ePO software customer, this is an ideal service pack for you. For new and existing customers, this gives you another set of eyes—remote experts whenever you need them—all the training you need and ongoing health checks to keep things running smoothly.

McAfee Security Quickstart Combo Pack includes a one-year, unlimited McAfee Security Quickstart training license, one-year of unlimited access to the McAfee Security Quickstart Healthcheck service and one four-hour block of McAfee Security Quickstart Experts On-Demand providing a systems review and recommended actions.

McAfee Security Quickstart Pack for Endpoint Protection includes:
A one-year, unlimited McAfee Security Quickstart training license, one-year of unlimited access to the McAfee Security Quickstart Healthcheck service and 20 hours of McAfee Security Quickstart Experts On-Demand, consisting of:

- Two four-hour blocks of endpoint implementation or tuning
- Two four-hour blocks for optimization
- One four-hour block for custom knowledge transfer

McAfee Security Quickstart Pack for Endpoint Protection

This pack is ideal for customers of any McAfee Total Protection for Endpoint suite. Whether you are consolidating multiple vendors onto the McAfee ePO platform, installing security technologies for the first time, or finding ways to leverage as much of the endpoint suite offerings as possible, this service will pay for itself in no time.

Within scope of this set service pack, you'll get assistance with:

- Installation of McAfee ePO server and extensions (McAfee ePO server, ePO agent, McAfee VirusScan software, McAfee AntiSpyware Enterprise software, McAfee Host Intrusion Prevention software, McAfee SiteAdvisor® software, McAfee Device Control software, and McAfee Endpoint Encryption server)
- McAfee database installation and configuration, along with a database maintenance plan
- McAfee configuration and setup, including creation of user and permission sets, creation of a system tree with optional Active Directory imports, and importing of McAfee policy best practices and server automation tasks
- McAfee ePO agent setup, including report creation, setup of desired notifications and alerts, configuration of product deployment tasks, deployment of up to 25 McAfee ePO agents, with all purchased ePO-managed products, encryption of up to five nodes via full-disk encryption, upgrading of all components and security content
- Deliverables: *An Overview of Endpoint Training, a Run-and-Maintain Best Practices Guide, and a Customer-specific Configuration Appendix*

McAfee Security Quickstart Pack for Total Protection for Secure Business includes:
A one-year, unlimited McAfee Security Quickstart training license, one-year of unlimited access to the McAfee Security Quickstart Healthcheck service and 24 hours of McAfee Security Quickstart Experts On-Demand, consisting of:

- Two four-hour blocks of endpoint implementation or tuning
- Two four-hour blocks for Network implementation or tuning
- Two four-hour blocks for optimization

McAfee Security Quickstart Pack for Total Protection for Secure Business

If your security needs span endpoints and networks, this service pack is a sure way to get the greatest level of protection across data, endpoints, and networks.

Here are the areas covered for endpoint: user and group review, system configuration analysis, master repository review, policy review and fine tuning (if required), server and client task review, database review and optimization guidance, agent pre-deployment assistance, log and event review and tuning, product upgrades and patching, report and alert/notification review and tuning.

On the network, you can request extra services such as device state analysis, policy review and fine tuning, content review and update, log and event review and tuning, system upgrade, and patching.

Ask about the network remote installation and remote optimization services, which are not packaged offerings, but are available as a pre-set statement of work and fixed set of deliverables.

To learn more, visit http://www.mcafeequickstart.com/.

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